

COBY DVD224

IMPORTANT PLEASE READ!

COMMON TROUBLESHOOTING ISSUES

ISSUE #1 NO PICTURE

Make sure your TV is turned to the correct Video line (AV Input/Video Input 1,2,3.etc). Consult the TV manufacture if you need help setting the TV to the correct Video line. If you are going through a cable box, contact your cable provider or the cable manufacture. Once your TV is turned to the correct video line, you should see the "COBY" logo.

ISSUE #2 ROLLING, COLORLESS SCREEN

The DVD has been set to the incorrect broadcast system. Press the NTSC/PAL button 2-3 times on the remote to select the correct broadcast system. NTSC is for the United States TV system.

ISSUE #3 NO SOUND

Make sure the Red and White wire is connected into the L & R.
Make sure the Red and White wire is connected into your TV "AUDIO IN".

ISSUE #4 PICTURE FADES DARK TO LIGHT

You cannot connect the DVD through your VCR, TV/VCR combo, Cable or Satellite.
If you cannot connect directly to the TV via a yellow video input, then you will need to purchase an RF Modulator and a four-foot coaxial wire at your local electronics store.

ISSUE #5 HAD PICTURE, NOW RECEIVING A BLACK OR BLUE SCREEN

The DVD player may be set to Progressive Scan Mode. You will need to change it to Video Mode by using the remote control. Point the remote control directly at the DVD player, and then press the PSCAN button 2-3 times. If you are still encountering problems with the DVD player, reset the unit back to the default setting.

RESET THE DVD PLAYER BACK TO THE DEFAULT SETTING

Make sure you do not have a disk in the tray. Using the DVD player remote control:

- 1) Press the "Setup" button.
- 2) On the "Down" arrow, press it three times.
- 3) On the "Right" arrow, press it once.
- 4) On the "Down" arrow, press it three times.
- 5) On the "Right" arrow, press it once, then press "Enter".
- 6) Press the Setup button.

*The default setting will take affect as soon as you press the setup button (step 6).

If you are still having difficulty setting up your new DVD player, please contact Customer Service or Technical Support, Monday-Friday 8:00 AM – 11:00 PM EST, Saturday and Sunday 9:00 AM – 11:00 PM EST. You can also reach us online at customerservice@cobyusa.com or techsupport@cobyusa.com

1-800-681-2629 OR 718-416-3197